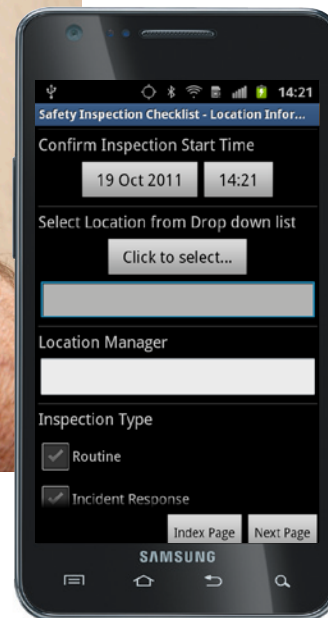


Case Study

ProntoForms for Field Services



SecurityAlarmNow.com

“Our AT&T rep knew we were going to go with another mobile forms solution, but showed us ProntoForms, anyway. I was so impressed with its capabilities that we made the move right away.”

– Quinn Kelly, Supply Chain Manager
Security Alarm Now

For more information: www.prontoforms.com



Securing its Future

When you're an authorized dealer for one of the most trusted names in American home security, you can expect to have your hands full. This is definitely the case for Security Alarm Now, an ADT Security Systems authorized dealer.

To take it a step further, according to Quinn Kelly, Security Alarm Now's Supply Chain Manager, business is growing steadily each year.

"We've progressively risen up the ADT ladder to become one of the leading authorized dealers in the country."

Recently, Kelly decided it was time to streamline resources and take the business up a notch. He came to the realization that Security Alarm Now had to become more proficient at processing and reporting from the field.

Interestingly, the company implemented a mobile solution and began testing it, in preparation for full deployment. But a chance conversation with an AT&T representative had Security Alarm Now switching things up.

"Our AT&T rep knew we were going to go with another mobile forms solution, but showed us ProntoForms, anyway. I was so impressed with its capabilities that we made the move right away."

ProntoForms is a mobile forms business application, helping companies report more effectively from the field. ProntoForms is customizable, works on any smartphone or tablet and ties in with any back end office system.

"Not only will ProntoForms make us more efficient in the field, but it will help us save on administration staffing as we grow."

"I really value the skip logic that ProntoForms has as an option with its forms. The guys that have tested the application in the field have taken to the solution very quickly – even my most non-savvy tech guys."

The deployment plan over the next few months for Security Alarm Now is to put 50-60 Android phones into the field, armed with ProntoForms.

"Making the move to a mobile business solution is an absolute must for our team. With ProntoForms, we can get instant, real-time communication from our field agents, whereas they used have to write down or remember things, and then send it in later that night."

As a rising star in the ADT ranks, Security Alarm Now now has the scalability and increased productivity solution it was seeking.

It's one thing to achieve success. It's quite another to be prepared for it. Clearly, Security Alarm Now is ready for all on-coming challenges.



Use ProntoForms on your favorite mobile device

iOS (iPhone & iPad), Android, Blackberry®, Windows Mobile® & HP webOS